Aareon and Progress Housing Group

A New Partnership

Aareon Limited is delighted to announce their partnership with Progress Housing Group. Progress Housing Group have chosen Aareon's QL system to meet their software needs in the areas of housing management, customer relationship management, human resources and e-Business.

A forward thinking and dynamic organisation, Progress Housing Group consists of New Progress Housing Association and Progress Care Housing Association (supported by Progress Property Services), which together own or manage over 4,500 properties.

As part of Progress Housing Group, New Progress Housing Association provides high quality, affordable housing across the North West. In 1994 New Progress Housing Association was the first

Large Scale Voluntary Transfer (LSVT) in the North West, and today manages general needs and sheltered accommodation from large urban estates to dispersed rural housing.



Progress Care Housing Association is a charitable organisation that manages

housing for vulnerable people – people with learning disabilities and / or mental health needs, children and young people, and women escaping domestic abuse. Managing over 1,200 units in 45 local authority areas nationwide, Progress Care Housing Association is one of the UK's leading supported housing associations.

Progress Property Services carries out repairs and maintenance for member associations, local authorities and other social landlords. The repair team is on 24-hour call-out across the North West and additionally performs responsive repairs for private homeowners and small landlords. Although Progress Property Services is a supporting service for the two Registered Social Landlords (RSLs), technology plays a big part in managing the repairs of the 4,500 plus units.





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Progress Housing Group recognised QL as being the software that best met their requirements, as a market leading software solution for RSLs and as an integrated solution designed to assist social housing providers to achieve best value and improved customer service. With over 50 customers managing a diverse range of housing stock, QL is a versatile and innovative solution that can be tailored to meet the requirements of an organisation.

Diane Wingeatt, Project Manager at Progress Housing Group comments:

"Progress Housing Group chose Aareon as their partner, to enable them to succeed with their vision for the future, both with their information systems and continued business growth. The QL system is extremely flexible and will enable PHG to be ready to meet the ever-changing needs of their customers, to diversify and grow".

The QL Product Portfolio includes:
QL Housing
QL Financials
QL Payroll
QL Personnel
QL CRM
QL Computer Telephony Integration
QL Business Intelligence
QL e-Business
QL Documents

To find out more about how Aareon's software and services can benefit your organisation, please contact us on 02476 507507 or e-mail <u>marketing-uk@aareon-ag.com</u>



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